

Thriving in turmoil QAIA, a case in point



By: Isabelle Dubois Commercial & Customer Services Airport International Group

Amman Airport – AIG contract



AIG - Our Vision



QAIA - Open Skies



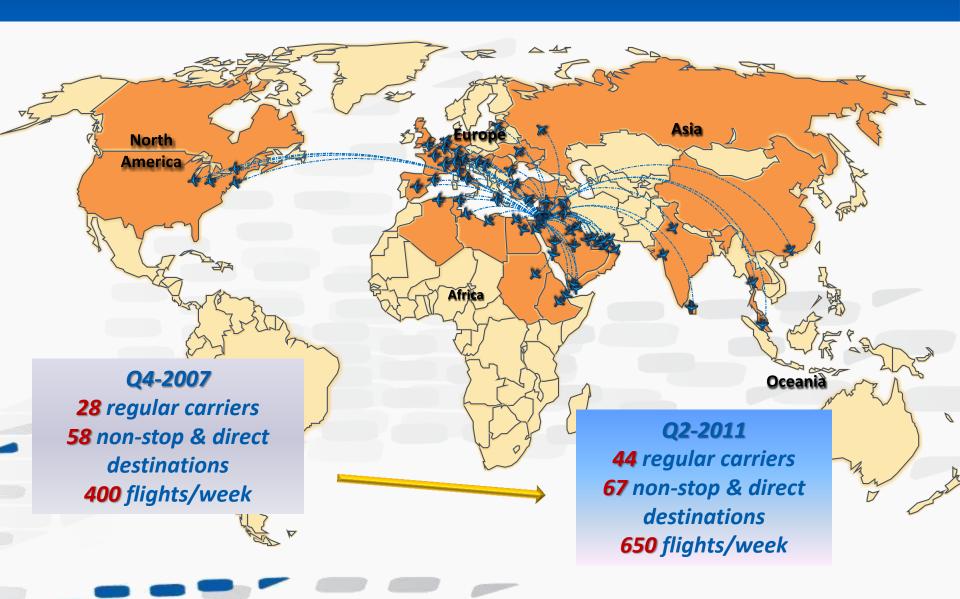
Two major evolutions in the traffic, yet to reach ultimate benefit:

- A comprehensive European Community "Open Skies" Agreement, including Euro-Med & ECAA countries has been signed and ratified by the EC in Dec-10;
- Royal Jordanian exclusivity on routes originating in Jordan expired in Feb-10 opening the door for launch of local affiliates



AIG Routes' improvement





Destinations from Amman

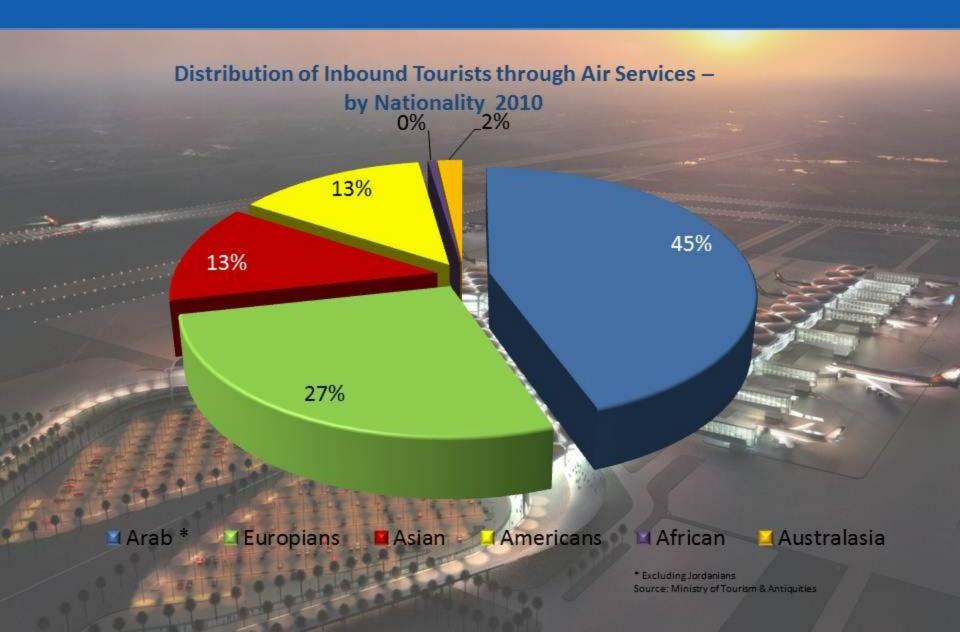
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Dubai Arthens Jeddah Doha Cairo Riyadh Dhabi Tal Avivi Armaca Kuwait Arnnan Shariah Bahrain Damascus Beirut

Jordan inbound tourism



Traffic Performance 2008-2011 ...

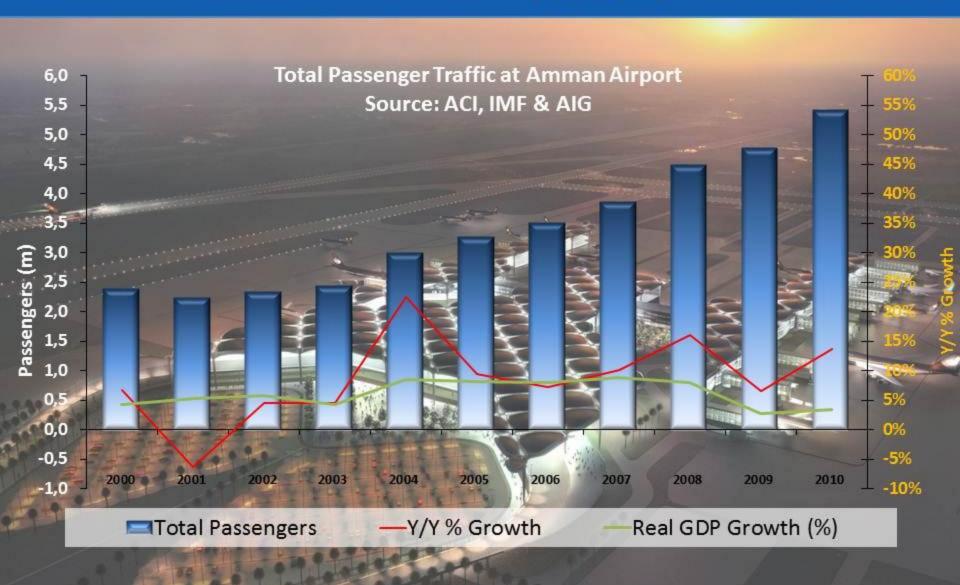
Great effort in route development!:

The number of passengers grew by 40% since AIG took over QAIA Passengers (PAX) & Aircraft Movements (ACM) – YTD Sept 11

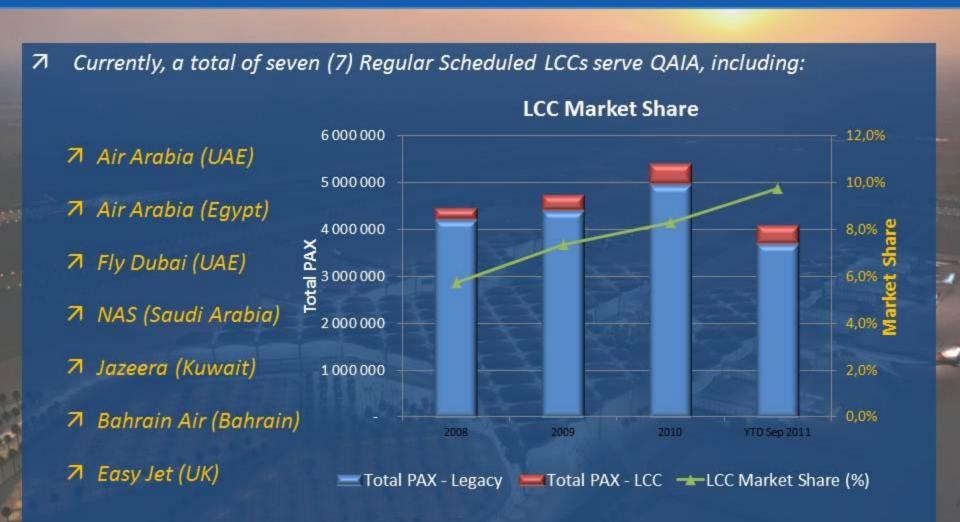
		2007	2008	2009	2010	YTD 2011	CAGR (2008- 2010)
	Total PAX	3,857,000	4,477,000	4,770,000	5,420,000	4,110,952	12%
	PAX Growth (%)	10.1%	16.0%	6.5%	13.7%	0.8%	
AL LAN	Total ACM	44,700	51,300	57,760	62,860	47,611	12%
	ACM Growth (%)	10.9%	14.8%	12.6%	8.8%	1.2%	

AMM Growth vs. Jordanian GDP

(2001-2010)



Development - Low Cost Carriers



Development – London route success story

A low cost carrier has open the Amman London route

- 31% growth in 2011 compared to the same period in 2010 (6 months)
- The new comer has contributed to the development of the route (reaches 17% share of the route) while both former regular carriers have also improve their business (respectively +11% and +4%);
- A strategy that helped AIG maintain a good segment of passengers opting for LCC due to economic downturn;
- An interesting impact on commercial activities and notably a significant increase on F&B commercial activities

Development of non aeronautical businesses

In the current 'old' terminal, great efforts to develop retail and services:

Aldeasa has refurbished "old" terminal outlets for a short period

F&B opportunities
Convenience
Banking

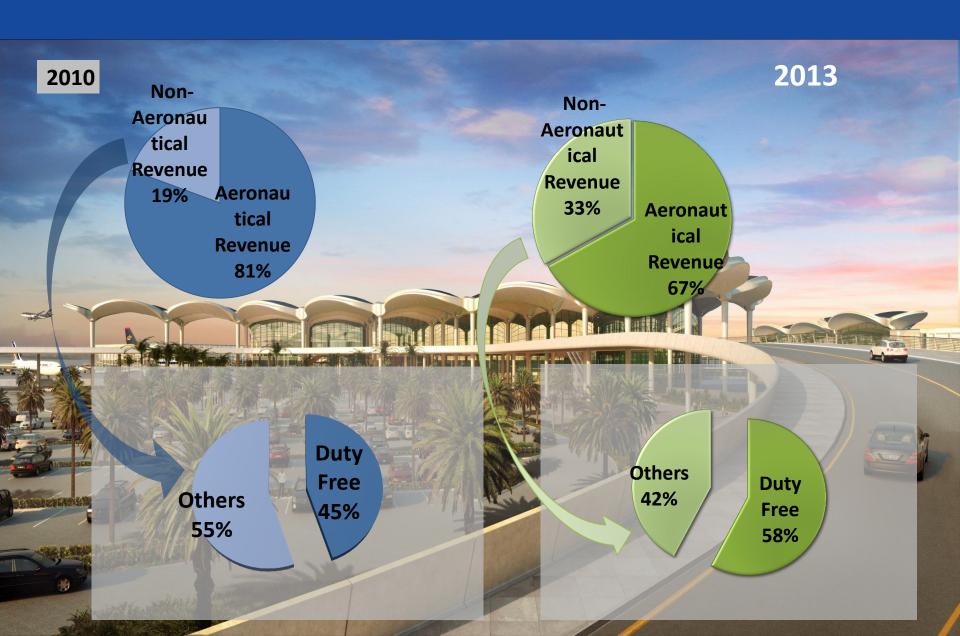
+150% (airport revenue)

+90% (")

+400% (")

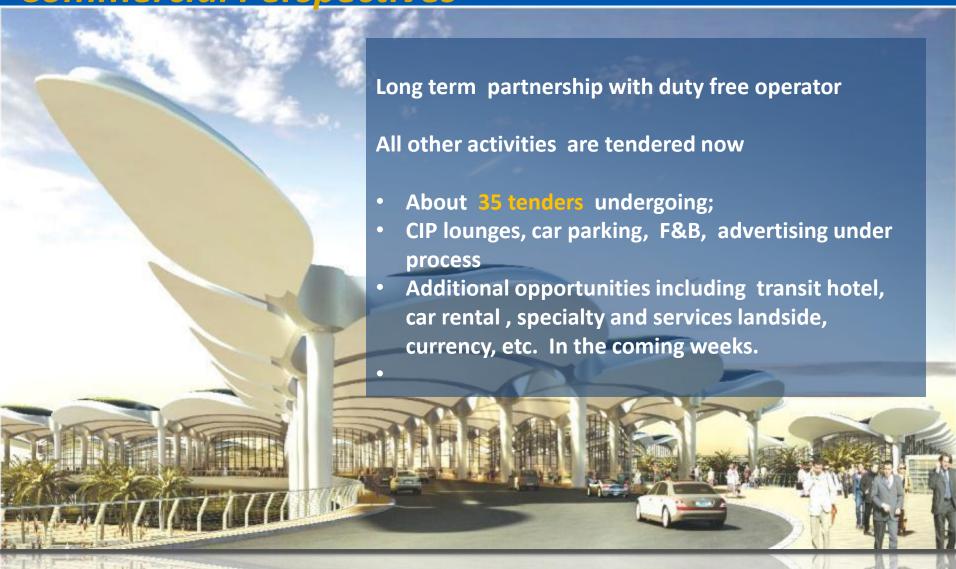
.... Although main upside will come from the new terminal business development

Expected growth of non aeronautical



New Terminal Commercial Perspectives





New Terminal – quick facts



Existing Terminal Facilities

- 7 32 aircraft stands, including 8 contact stands
- **Area of 58,400 Sq.m**

Commercial areas

- **New Terminal Facilities**
 - 7 14 contact stands further expanding to 18
 - PAX Capacity of 7M PAX further expanding to 9M
 - Area of 100,000 Sq.m
 - **7** 66 Check in counters

- **⊘** 3,500 sqm duty free to begin with
- → 4,000 sqm Lounges, hotel, M&A
- □ 3,200 sqm F&B, retail and services
- **№ 7** 10,000 sqm offices & support

Capital Investment





